

# TECHNICAL SERVICE POINTER

## For Immediate Attention of Your Service Department

Technical Service Pointer #: W10632338  Refrigeration Products  
Action Required: Informational/Mandatory  
Release Date: August, 2013

### Brands Affected



## Amana, Jenn-Air, KitchenAid, Maytag And Whirlpool Refrigerators.

### Models:

See attached pages.

### Serial Numbers: All

### Concern:

Ice build up on bottom of freezer.  
Defrost water does not drain.  
Duck bill check valve plugged.

### Correction:

A "P Trap" drain tube kit is now available for the models listed on the attached sheets. If the new design "P Trap", see figure 1, has not already been installed, Order and install kit part number W10619951. Follow the detailed instructions supplied with the kit.

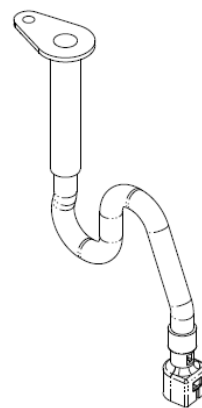


Figure 1

### ALL POINTERS ONLINE:

<https://www.servicematters.com/>

To receive pointers by email, or to edit or delete a current email address, go to <https://www.servicebench.com/>

Bulletin technique n° : W10632338  
Action : À titre informatif/obligatoire  
Date de publication : Août 2013

Produits de réfrigération

Marques concernées



## Réfrigérateurs Jenn-Air, KitchenAid, Maytag et Whirlpool

### Modèles :

Voir pages jointes.

**Numéros de série :** Tous

### Problème :

Accumulation de glace au fond du congélateur.  
L'eau de dégivrage ne s'écoule pas.  
Clapet anti-retour à "bec de canard" bouché.

### Correction :

Un ensemble de tuyau de vidange avec siphon est désormais disponible pour les modèles recensés dans les pages jointes. Si la nouvelle conception avec siphon (voir figure 1) n'est pas installée, commander et installer la référence de l'ensemble W10619951. Suivre les instructions d'installation détaillées fournies avec l'ensemble.

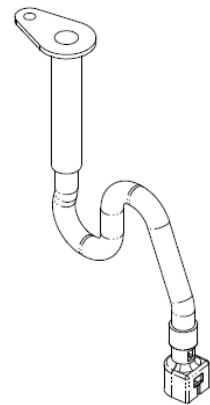


Figure 1

TOUS LES BULLETINS EN LIGNE :  
<https://www.servicematters.com/>

Pour recevoir les bulletins par courriel,  
ou pour modifier ou supprimer une  
adresse de courriel, consulter  
<https://www.servicebench.com/>

# BOLETÍN DE SERVICIO TÉCNICO

## Para la atención inmediata de su Departamento de servicio

Boletín de servicio técnico N°: W10632338     Productos de refrigeración  
Acción requerida: Informativo/obligatorio  
Fecha de publicación: Agosto de 2013

### Marcas afectadas



## Amana, Jenn-Air, KitchenAid, Maytag y los refrigeradores Whirlpool.

### Modelos:

Ver hojas adjuntas.

**Números de serie:** Todos

### Queja:

Se acumula hielo en la parte inferior del congelador.  
El agua de la descongelación no desagua.  
La válvula de retención pico de pato está obstruida.

### Corrección:

Actualmente, está disponible un juego de tubo de desagüe para "trampa P" para los modelos enumerados en las hojas adjuntas. Si el nuevo diseño de "trampa P", ver figura 1, aún no se ha instalado, ordene e instale el juego pieza número W10619951. Siga las instrucciones detalladas provistas con el juego.

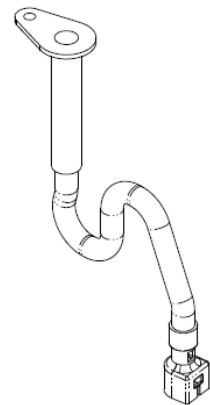


Figura 1

TODOS LOS BOLETINES EN LÍNEA:  
<https://www.servicematters.com/>

Para recibir boletines por correo electrónico o para editar o borrar una dirección de correo electrónico usada actualmente, visite  
<https://www.servicebench.com/>

# TECHNICAL SERVICE POINTER

## For Immediate Attention of Your Service Department

Technical Service Pointer #: W10632338

Refrigeration Products

Action Required: Informational/Mandatory

Release Date: August, 2013

### Models/ Modèles / Modelos :

5GBB19PRYA0, 5GBB19PRYW0, 5GFC20PRAA00, 5GFC20PRAW00, 5GFF25PRYA0, 5GFF25PRYW0, 5GI6FARAF000, 5GI6FARAF001, 5GX0FHTXAF01, 5KBFS20EAX01, 5KRFX9000M00, 5MFI267AA000, 5MFI267AA001, 5MFX257AA000, 5MFX257AA001, 5VGI6FARAF00, 5VGI6FARAF01, 5VMFI267AA00, 5VMFI267AA01, 5VMFX257AA00, 5VMFX257AA01, 7MI2569VEM1, 7MI2569VEM2, 7MI2569VEM3, 7MI2569VEM4, AB1924PEKB3, AB1924PEKB4, AB1924PEKB5, AB1924PEKS4, AB1924PEKS5, AB1924PEKS6, AB1924PEKS7, AB1924PEKS8, AB1924PEKW3, AB1924PEKW4, AB1924PEKW5, AB2225PEKB3, AB2225PEKB4, AB2225PEKB5, AB2225PEKS4, AB2225PEKS5, AB2225PEKS6, AB2225PEKS7, AB2225PEKS8, AB2225PEKW3, AB2225PEKW4, AB2225PEKW5, AB2526PEKW3, AB2526PEKW4, ABB1921DEW15, ABB1921DEW6, ABB1921FEB12, ABB1921WEW0, ABB1921WEW1, ABB1921WEW2, ABB1921WEW3, ABB1922FEB2, ABB1922FEB3, ABB1922FED1, ABB1922FED2, ABB1922FEQ2, ABB1922FEQ3, ABB1922FEW2, ABB1922FEW3, ABB1924WEB0, ABB1924WEB1, ABB1924WEB2, ABB1924WEB3, ABB1924WED0, ABB1924WED1, ABB1924WEQ0, ABB1924WEQ1, ABB1924WES0, ABB1924WES1, ABB1924WES2, ABB1924WES3, ABB1924WEW0, ABB1924WEW1, ABB1924WEW2, ABB1924WEW3, ABB1927VEB2, ABB1927VEW2, ABB192ZDEB5, ABB192ZDEB6, ABB192ZDEW5, ABB192ZDEW6, ABB192ZWEB0, ABB192ZWEB1, ABB192ZWEW0, ABB192ZWEW1, ABB2221FEB2, ABB2221FEB3, ABB2221FEW2, ABB2221FEW3, ABB2221WEB0, ABB2221WEB1, ABB2221WEW0, ABB2221WEW1, ABB2222FEB2, ABB2222FEB3, ABB2222FED1, ABB2222FED2, ABB2222FEQ2, ABB2222FEQ3, ABB2222FEW2, ABB2222FEW3, ABB2224WEB0, ABB2224WEB1, ABB2224WEB2, ABB2224WEB3, ABB2224WED0, ABB2224WED1, ABB2224WEQ0, ABB2224WEQ1, ABB2224WES0, ABB2224WES1, ABB2224WES2, ABB2224WES3, ABB2224WEW0, ABB2224WEW1, ABB2224WEW2, ABB2224WEW3, ABB2227VEB1, ABB2227VEB2, ABB2227VEW1, ABB2227VEW2, ABB2522FEB2, ABB2522FEB3, ABB2522FEQ2, ABB2522FEQ3, ABB2522FEW2, ABB2522FEW3, ABL1922FES3, ABL1922FES4, ABL1922FES5, ABL1922FES6, ABL1927VES1, ABL1927VES2, ABL1927VES3, ABL1927VES4, ABL192ZFES3, ABL192ZFES4, ABL192ZFES5, ABL192ZFES6, ABL192ZVES1, ABL192ZVES2, ABL192ZVES3, ABL192ZVES4, ABR1922FES3, ABR1922FES4, ABR1922FES5, ABR1922FES6, ABR192ZVES1, ABR192ZVES2, ABR192ZVES3, ABR192ZVES4, ABR192ZFES3, ABR192ZFES4, ABR192ZFES5, ABR192ZFES6, ABR192ZWES0, ABR192ZWES1, ABR2222FES3, ABR2222FES4, ABR2222FES5, ABR2222FES6, ABR2227VES1, ABR2227VES2, ABR2227VES3, ABR2227VES4, AFB2234WEB0, AFB2234WEB10, AFB2234WEB2, AFD2535DEB11, AFD2535DEW11, AFF2534FES3, AFF2534FES4, AFF2534FES5, AFF2534FES6, AFF2534FES7, AFF2534FES8, AFF2534FEW2, AFF2534FEW3, AFF2534FEW4, AFF2534FEW5, AFI2538AEB4, AFI2538AEB5, AFI2538AEQ4, AFI2538AES4, AFI2538AES5, AFI2538AES6, AFI2538AES7, AFI2538AEW4, AFI2538AEW5, CB19G6W00W5, CB19G6W00W6, CB19G7B00B4, CB19G7B00B5, CB19G7W00W4, CB19G7W00W5, EB9FVBLVS01, EB9FVBLWS01, EB9FVBLWS02, EB9FVBLWS03, EB9FVBLWS04, EB9FVBLWS05, EB9FVBLWS06, EB9FVBRVS01, EB9FVBRWS01, EB9FVBRWS02, EB9FVBRWS03, EB9FVBRWS04, EB9FVBRWS05, EB9FVBRWS06, EB9FVBXVB01, EB9FVBXVQ01, EB9FVBXWB00, EB9FVBXWB01, EB9FVBXWB02, EB9FVBXWQ00, EB9FVBXWQ01, EB9FVBXWQ02, EB9FVBXWQ03, EB9FVHLS01, EB9FVHLS02, EB9FVHLS03, EB9FVHLS04, EB9FVHLS00, EB9FVHLS01, EB9FVHLS02, EB9FVHLS03, EB9FVHRVS01, EB9FVHRVS02, EB9FVHRVS03, EB9FVHRVS04, EB9FVHRVS00, EB9FVHRWS01, EB9FVHRWS02, EB9FVHRWS03, EB9FVHXVB01, EB9FVHXVB02, EB9FVHXVQ01, EB9FVHXVQ02, EB9FVHXWB00, EB9FVHXWB01, EB9FVHXWB02, EB9FVHXWB03, EB9FVHXWQ00, EB9FVHXWQ01, EB9FVHXWQ02, EB9FVHXWQ03, EB9SHKXVQ01, EB9SHKXVQ02, EB9SHKXVQ03, EB9SHKXVQ04, EB9SHKXVQ05, EB9SHKXVQ06, EB9SHKXVQ07, G20EFSB23S8, G20EFSB23S9, G25EFSB23S4, G25EFSB23S5, G25EFSB23S6, G25EFSB23S7, G25EFSB23S8, G25EFSB23S9, G32026PEKS5, G32026PEKS6, G32026PEKS7, G32026PEKS8, G32026PEKS9, G32026PEKW4, G32026PEKW5, G32026PELB4, G32026PELB5, G32027WEKB3, G32027WEKB4, G32526PEKB3, G32526PEKB4, G32526PEKS4, G32526PEKS5, G32526PEKS6, G32526PEKW3, G32526PEKW4, G37025PEAS1, G37025PEAS2, G37025PEAS3, G37025PEAS4, G37025PEAS5, G37025PEAS6, G37025PEAW1, G37025PEAW2, G37025PEAW3, G37026FEAS1, G37026FEAS2, G37026FEAS3, G37026FEAS4, G37026FEAS5, G37026FEAS6, G37026FEAW1, G37026FEAW2, G37026FEAW3, GB1924PEKB3, GB1924PEKB4, GB1924PEKS4, GB1924PEKS5, GB1924PEKS6, GB1924PEKW3, GB2026LEKS4, GB2026LEKS5, GB2026LEKS6, GB2026LEKS7, GB2026LEKS8, GB2026PEKB3, GB2026PEKB4, GB2026PEKB5, GB2026PEKW3, GB2026PEKW4, GB2026PEKW5, GB2026REKS4, GB2026REKS5, GB2026REKS6, GB2026REKS7, GB2026REKS8, GB2225PEKW3, GB2225PEKW4, GB2526LEKS3, GB2526LEKS4, GB2526LEKS5, GB2526LEKS6, GB2526PEKW3, GB2526PEKW4, GB2526REKS3, GB2526REKS4, GB2526REKS5, GB2526REKS6, GB2FHDXWB00, GB2FHDXWB01, GB2FHDXWB02, GB2FHDXWB03, GB2FHDXWB04, GB2FHDXWB05, GB2FHDXWB06, GB2FHDXWD00, GB2FHDXWD01, GB2FHDXWD02, GB2FHDXWQ00, GB2FHDXWQ01, GB2FHDXWQ02, GB2FHDXWQ03, GB2FHDXWQ04, GB2FHDXWQ05, GB2FHDXWQ06, GB2FHDXWQ07, GB2FHDXWS00, GB2FHDXWS01, GB2FHDXWS02, GB2FHDXWS03, GB2FHDXWS04, GB2FHDXWS05, GB2FHDXWS06, GB2FHDXWS07, GB2FHDXWS08, GB2SHDXTB02, GB2SHDXTB03, GB2SHDXTD01, GB2SHDXTD02,

# TECHNICAL SERVICE POINTER

## For Immediate Attention of Your Service Department

Technical Service Pointer #: W10632338  
Action Required: Informational/Mandatory  
Release Date: August, 2013

Refrigeration Products

GB2SHDXTQ02, GB2SHDXTQ03, GB2SHDXTS02, GB2SHDXTS03, GB2SHDXTS04, GB2SHTXTB02, GB2SHTXTB03, GB2SHTXTQ02, GB2SHTXTQ03, GB2SHTXTS02, GB2SHTXTS03, GB2SHTXTS04, GB2SHTXTS05, GB5525PEAS1, GB5525PEAS2, GB5525PEAS3, GB5525PEAS4, GB5525PEAS5, GB5525PEAW1, GB5525PEAW2, GB5525PEAW3, GB5526FEAS1, GB5526FEAS2, GB5526FEAS3, GB5526FEAS4, GB5526FEAS5, GB5526FEAW1, GB5526FEAW2, GB5526FEAW3, GB6525PEAS1, GB6525PEAS2, GB6525PEAS3, GB6525PEAS4, GB6525PEAS5, GB6525PEAW1, GB6525PEAW2, GB6525PEAW3, GB6526FEAS1, GB6526FEAS2, GB6526FEAS3, GB6526FEAS4, GB6526FEAS5, GB6526FEAW1, GB6526FEAW2, GB6526FEAW3, GB9FHDXWB00, GB9FHDXWB01, GB9FHDXWB02, GB9FHDXWB03, GB9FHDXWB04, GB9FHDXWB05, GB9FHDXWB06, GB9FHDXWD01, GB9FHDXWQ00, GB9FHDXWQ01, GB9FHDXWQ02, GB9FHDXWQ03, GB9FHDXWQ04, GB9FHDXWQ05, GB9FHDXWQ06, GB9FHDXWS00, GB9FHDXWS01, GB9FHDXWS02, GB9FHDXWS03, GB9FHDXWS04, GB9FHDXWS05, GB9FHDXWS06, GB9FHDXWS07, GB9FHDXWS08, GIOFSAXVA01, GIOFSAXVB01, GIOFSAXVB02, GIOFSAXVB03, GIOFSAXVB04, GIOFSAXVB05, GIOFSAXVB06, GIOFSAXVB07, GIOFSAXVB08, GIOFSAXVB09, GIOFSAXVQ01, GIOFSAXVY01, GIOFSAXVY010, GIOFSAXVY011, GIOFSAXVY02, GIOFSAXVY03, GIOFSAXVY04, GIOFSAXVY05, GIOFSAXVY06, GIOFSAXVY07, GIOFSAXVY08, GI5FSAXVA01, GI5FSAXVB01, GI5FSAXVB02, GI5FSAXVQ01, GI5FSAXVS01, GI5FSAXVS02, GI5FSAXVY01, GI5FSAXVY02, GI5FSAXVY04, GI5FSAXVY05, GI5FVAXVB01, GI5FVAXVB02, GI5FVAXVB03, GI5FVAXVB04, GI5FVAXVL01, GI5FVAXVL02, GI5FVAXVQ01, GI5FVAXVQ02, GI5FVAXYB00, GI5FVAXYQ00, GI5FVAXY00, GI5SVAXVB01, GI5SVAXVB02, GI5SVAXVB03, GI5SVAXVL01, GI5SVAXVQ01, GI5SVAXVQ02, GI5SVAXVQ03, GI6FARXXB00, GI6FARXXB02, GI6FARXXB03, GI6FARXXB04, GI6FARXXB05, GI6FARXXB06, GI6FARXXB07, GI6FARXXF00, GI6FARXXF01, GI6FARXXF02, GI6FARXXF04, GI6FARXXF05, GI6FARXXF06, GI6FARXXQ00, GI6FARXXQ02, GI6FARXXQ03, GI6FARXXQ04, GI6FARXXQ05, GI6FARXXQ06, GI6FARXXQ07, GI6FARXXY00, GI6FARXXY02, GI6FARXXY03, GI6FARXXY04, GI6FARXXY05, GI6FARXXY06, GI6FARXXY07, GI6FARXXY08, GI6FDRXXB00, GI6FDRXXB01, GI6FDRXXB02, GI6FDRXXB03, GI6FDRXXB04, GI6FDRXXB05, GI6FDRXXB06, GI6FDRXXB08, GI6FDRXXB09, GI6FDRXXQ00, GI6FDRXXQ01, GI6FDRXXQ02, GI6FDRXXQ03, GI6FDRXXQ04, GI6FDRXXQ05, GI6FDRXXQ06, GI6FDRXXQ08, GI6FDRXXQ09, GI6FDRXXY00, GI6FDRXXY01, GI6FDRXXY010, GI6FDRXXY02, GI6FDRXXY03, GI6FDRXXY04, GI6FDRXXY05, GI6FDRXXY06, GI6FDRXXY07, GI6FDRXXY09, GI6SARXXF00, GI6SARXXF01, GI6SARXXF02, GI6SARXXF03, GI6SARXXF04, GI6SARXXF05, GI6SARXXF06, GI6SDRXXB00, GI6SDRXXB01, GI6SDRXXB02, GI6SDRXXB03, GI6SDRXXB04, GI6SDRXXB06, GI6SDRXXQ00, GI6SDRXXQ01, GI6SDRXXQ02, GI6SDRXXQ03, GI6SDRXXQ04, GI6SDRXXQ06, GI6SDRXXV00, GI6SDRXXV01, GI6SDRXXY00, GI6SDRXXY01, GI6SDRXXY02, GI6SDRXXY03, GI6SDRXXY04, GI6SDRXXY05, GI6SDRXXY06, GI6SDRXXY07, GI7FVCXWA00, GI7FVCXWA01, GI7FVCXWA03, GI7FVCXWB00, GI7FVCXWB01, GI7FVCXWB03, GI7FVCXWQ00, GI7FVCXWQ01, GI7FVCXWQ03, GI7FVCXWY00, GI7FVCXWY01, GI7FVCXWY02, GI7FVCXWY03, GI7FVCXWY05, GI7FVCXA00, GI7FVCXA01, GI7FVCXXB00, GI7FVCXXB01, GI7FVCXXQ00, GI7FVCXXQ01, GI7FVCXXY00, GI7FVCXXY01, GI7FVCXXY02, GI7FVCXXY03, GX2FHDXVA00, GX2FHDXVA02, GX2FHDXVA03, GX2FHDXVB00, GX2FHDXVB02, GX2FHDXVB03, GX2FHDXVB04, GX2FHDXVB05, GX2FHDXVB06, GX2FHDXVB07, GX2FHDXVB08, GX2FHDXVD00, GX2FHDXVQ00, GX2FHDXVQ02, GX2FHDXVQ03, GX2FHDXVQ04, GX2FHDXVQ05, GX2FHDXVQ06, GX2FHDXVT00, GX2FHDXVT02, GX2FHDXVT03, GX2FHDXVY00, GX2FHDXVY010, GX2FHDXVY02, GX2FHDXVY03, GX2FHDXVY04, GX2FHDXVY05, GX2FHDXVY06, GX2FHDXVY07, GX2FHDXVY08, GX2FHDXVY09, GX2SHBXXB00, GX2SHBXXB02, GX2SHBXXB03, GX2SHBXXB04, GX2SHBXXB05, GX2SHBXXB06, GX2SHBXXB07, GX2SHBXXVQ00, GX2SHBXXVQ02, GX2SHBXXVQ03, GX2SHBXXVQ04, GX2SHBXXVQ05, GX2SHBXXVY00, GX2SHBXXVY02, GX2SHBXXVY03, GX2SHBXXVY04, GX2SHBXXVY05, GX2SHBXXVY06, GX2SHBXXVY07, GX2SHBXXVY08, GX2SHBXXVY09, GX2SHDXVB00, GX2SHDXVB02, GX2SHDXVD00, GX2SHDXVQ00, GX2SHDXVY00, GX2SHDXVY02, GX5FHDXVA01, GX5FHDXVA02, GX5FHDXVA03, GX5FHDXVA04, GX5FHDXVB01, GX5FHDXVB03, GX5FHDXVB04, GX5FHDXVB05, GX5FHDXVB06, GX5FHDXVB07, GX5FHDXVB08, GX5FHDXVD01, GX5FHDXVD02, GX5FHDXVQ01, GX5FHDXVQ02, GX5FHDXVQ03, GX5FHDXVQ04, GX5FHDXVQ05, GX5FHDXVQ06, GX5FHDXVQ07, GX5FHDXVT01, GX5FHDXVT02, GX5FHDXVY01, GX5FHDXVY010, GX5FHDXVY02, GX5FHDXVY03, GX5FHDXVY04, GX5FHDXVY05, GX5FHDXVY06, GX5FHDXVY07, GX5FHDXVY08, GX5FHDXVY09, GX5FHTXVA01, GX5FHTXVA02, GX5FHTXVA03, GX5FHTXVA04, GX5FHTXVB01, GX5FHTXVB03, GX5FHTXVB04, GX5FHTXVB05, GX5FHTXVB06, GX5FHTXVB07, GX5FHTXVB08, GX5FHTXVQ01, GX5FHTXVQ02, GX5FHTXVQ03, GX5FHTXVQ04, GX5FHTXVQ05, GX5FHTXVQ06, GX5FHTXVQ07, GX5FHTXVY01, GX5FHTXVY010, GX5FHTXVY02, GX5FHTXVY03, GX5FHTXVY04, GX5FHTXVY05, GX5FHTXVY06, GX5FHTXVY07, GX5FHTXVY08, GX5FHTXVY09, GX5SHDXVA01, GX5SHDXVA02, GX5SHDXVB01, GX5SHDXVB03, GX5SHDXVD01, GX5SHDXVD03, GX5SHDXVQ01, GX5SHDXVQ02, GX5SHDXVQ03, GX5SHDXVT01, GX5SHDXVY01, GX5SHDXVY02, GX5SHDXVY03, GX5SHDXVY04, GX5SHDXVY05, GX5SHTXVA01, GX5SHTXVB01, GX5SHTXVQ01, GX5SHTXVY01, GX5SHTXVY02, GZ25FDRXXY0, GZ25FSRXXY0, GZ25FSRXXY1, GZ25FSRXXY2, GZ25FSRXXY4, GZ25FSRXXY5, GZ25FSRXXY6, GZ25FSRXXY7, ITB19440Q03, IX5HHEXWS01, IX5HHEXWS03, IX5HHEXWS04, IX5HHEXWS05, IX5HHEXWS06, IX5HHEXWS07, IX5HHEXWS08, IX5HHEXWS09, IX5HHEXWS10, JBD2286KEB2, JBD2286KEB3, JBL2088HES4, JBL2088HES5, JBL2088WEM0, JBL2088WEM1, JBL2286KES3, JBR2088HES4, JBR2088HES5, JBR2088WEM0, JBR2088WEM1, JBR2286KES3,

# TECHNICAL SERVICE POINTER

## For Immediate Attention of Your Service Department

Technical Service Pointer #: W10632338

Refrigeration Products

Action Required: Informational/Mandatory

Release Date: August, 2013

JFC2089HEP4, JFC2089HEP5, JFC2089HEP6, JFC2089HES4, JFC2089HES5, JFC2089HES6, JFC2089HPF3, JFC2089HPF4, JFC2089HPR2, JFC2089HPR3, JFC2089HPY3, JFC2089HPY4, JFC2089HTB3, JFC2089HTB4, JFC2089HTW3, JFC2089HTW4, JFC2089WEM0, JFC2089WEM1, JFC2089WEM11, JFC2089WEM2, JFC2089WEM3, JFC2089WEM4, JFC2089WEM5, JFC2089WEM6, JFC2089WEM7, JFC2089WEM9, JFC2089WEP0, JFC2089WEP1, JFC2089WEP11, JFC2089WEP2, JFC2089WEP3, JFC2089WEP4, JFC2089WEP5, JFC2089WEP6, JFC2089WEP7, JFC2089WEP9, JFC2089WTB0, JFC2089WTB1, JFC2089WTB2, JFC2089WTB3, JFC2089WTB4, JFC2089WTB5, JFC2089WTB7, JFC2089WTB9, JFC2089WTW0, JFC2089WTW1, JFC2089WTW2, JFC2290VEM1, JFC2290VEM2, JFC2290VEM3, JFC2290VEM4, JFC2290VEM5, JFC2290VEM6, JFC2290VEM7, JFC2290VEM8, JFC2290VEP1, JFC2290VEP2, JFC2290VEP3, JFC2290VEP4, JFC2290VEP5, JFC2290VEP6, JFC2290VEP7, JFC2290VEP8, JFC2290VPF1, JFC2290VPF2, JFC2290VPF3, JFC2290VPF4, JFC2290VPF5, JFC2290VPR0, JFC2290VPR1, JFC2290VPR2, JFC2290VPR3, JFC2290VPR4, JFC2290VPY1, JFC2290VPY2, JFC2290VPY3, JFC2290VPY4, JFC2290VPY5, JFC2290VTB1, JFC2290VTB2, JFC2290VTB3, JFC2290VTB4, JFC2290VTB5, JFD2589KEP3, JFD2589KEP4, JFD2589KEP5, JFD2589KES3, JFD2589KES4, JFD2589KES5, JFI2089AEB2, JFI2089AEP12, JFI2089AEP13, JFI2089AEP2, JFI2089AEP3, JFI2089AEP4, JFI2089AEP5, JFI2089AEP6, JFI2089AEP7, JFI2089AEP8, JFI2089AEP9, JFI2089AES2, JFI2089AES3, JFI2089AEW2, JFI2089ATS2, JFI2089WES0, JFI2089WES1, JFI2089WES2, JFI2089WES3, JFI2089WES4, JFI2089WES5, JFI2089WES6, JFI2089WES8, JFI2089WES9, JFI2089WTS0, JFI2089WTS1, JFI2089WTS2, JFI2089WTS3, JFI2089WTS4, JFI2089WTS6, JFI2089WTS7, JFI2589AEP2, JFI2589AEP3, JFI2589AES2, JFI2589AES3, JFX2597AEM0, JFX2597AEM2, JFX2597AEM3, JFX2597AEP0, JFX2597AEP2, JFX2597AEP3, KBFL25EVMS1, KBFL25EVMS2, KBFS20EVBL1, KBFS20EVBL2, KBFS20EVBL3, KBFS20EVBL4, KBFS20EVBL5, KBFS20EVBL6, KBFS20EVBL8, KBFS20EVMS1, KBFS20EVMS11, KBFS20EVMS13, KBFS20EVMS2, KBFS20EVMS3, KBFS20EVMS4, KBFS20EVMS5, KBFS20EVMS6, KBFS20EVMS7, KBFS20EVMS8, KBFS20EVMS9, KBFS20EVWH1, KBFS20EVWH2, KBFS20EVWH3, KBFS20EVWH4, KBFS20EVWH5, KBFS20EVWH6, KBFS20EVWH8, KBFS22EWBL1, KBFS22EWBL2, KBFS22EWBL3, KBFS22EWBL5, KBFS22EWBL7, KBFS22EWMS1, KBFS22EWMS3, KBFS22EWMS4, KBFS22EWMS5, KBFS22EWMS7, KBFS22EWMS9, KBFS22EWWH1, KBFS22EWWH2, KBFS22EWWH3, KBFS22EWWH5, KBFS22EWWH7, KBFS25EVBL1, KBFS25EVBL2, KBFS25EVMS1, KBFS25EVMS2, KBFS25EVMS3, KBFS25EVMS4, KBFS25EVWH1, KBFS25EVWH2, KBFS25EWBL0, KBFS25EWBL1, KBFS25EWBL2, KBFS25EWBL3, KBFS25EWBL4, KBFS25EWBL5, KBFS25EWBL7, KBFS25EWBL9, KBFS25EWMS0, KBFS25EWMS1, KBFS25EWMS10, KBFS25EWMS2, KBFS25EWMS3, KBFS25EWMS4, KBFS25EWMS5, KBFS25EWMS6, KBFS25EWMS8, KBFS25EWWH0, KBFS25EWWH1, KBFS25EWWH2, KBFS25EWWH3, KBFS25EWWH4, KBFS25EWWH5, KBFS25EWWH7, KBFS25EWWH9, KBLS19KTMS3, KBLS20EVMS1, KBLS20EVMS2, KBLS20EVMS3, KBLS20EVMS4, KBLS20EVMS5, KBLS22EVMS1, KBLS22EVMS2, KBLS22EVMS3, KBLS22KVSS1, KBLS22KVSS2, KBLS22KVSS3, KBLS22KVSS4, KBLS22KWMS4, KBLS22KWMS5, KBLS22KWMS6, KBRL22EVMS4, KBRS19KTBL7, KBRS19KTMS3, KBRS19KTWH7, KBRS20EVBL1, KBRS20EVBL2, KBRS20EVBL3, KBRS20EVBL4, KBRS20EVMS1, KBRS20EVMS2, KBRS20EVMS3, KBRS20EVMS4, KBRS20EVMS5, KBRS20EVMS6, KBRS20EVWH1, KBRS20EVWH2, KBRS20EVWH3, KBRS22EVBL1, KBRS22EVBL2, KBRS22EVMS1, KBRS22EVMS2, KBRS22EVMS3, KBRS22EVMS4, KBRS22EVWH1, KBRS22EVWH2, KBRS22KVBL1, KBRS22KVBL2, KBRS22KVSS1, KBRS22KVSS2, KBRS22KVSS3, KBRS22KVSS4, KBRS22KVWH1, KBRS22KVWH2, KBRS22KWBL4, KBRS22KWBL5, KBRS22KWBL6, KBRS22KWBL7, KBRS22KWMS4, KBRS22KWMS5, KBRS22KWMS6, KBRS22KWWH4, KBRS22KWWH5, KBRS22KWWH6, KBRS22KWWH7, KFCO22EVBL1, KFCO22EVBL2, KFCO22EVBL3, KFCO22EVBL4, KFCO22EVBL5, KFCP22EXMP1, KFCP22EXMP2, KFCP22EXMP3, KFCP22EXMP4, KFCP22EXMP5, KFCS22EVBL1, KFCS22EVBL2, KFCS22EVBL3, KFCS22EVBL4, KFCS22EVBL5, KFCS22EVMS1, KFCS22EVMS2, KFCS22EVMS3, KFCS22EVMS4, KFCS22EVMS5, KFCS22EVMS6, KFCS22EVMS7, KFCS22EVWH1, KFCS22EVWH2, KFCS22EVWH3, KFCS22EVWH4, KFCS22EVWH5, KFIL27CXMP0, KFIL27CXMS0, KFIL27CXMS1, KFIL27CXMS2, KFIL27CXMS3, KFIL27CXMS4, KFIL27CXMS5, KFIS20XVBL1, KFIS20XVBL2, KFIS20XVBL3, KFIS20XVBL4, KFIS20XVBL5, KFIS20XVBL6, KFIS20XVBL7, KFIS20XVBL8, KFIS20XVMS1, KFIS20XVMS10, KFIS20XVMS11, KFIS20XVMS2, KFIS20XVMS3, KFIS20XVMS4, KFIS20XVMS5, KFIS20XVMS6, KFIS20XVMS7, KFIS20XVMS8, KFIS20XVWH1, KFIS20XVWH2, KFIS20XVWH3, KFIS20XVWH4, KFIS20XVWH5, KFIS20XVWH7, KFIS20XVWH8, KFIS25XVBL1, KFIS25XVBL2, KFIS25XVBL3, KFIS25XVBL4, KFIS25XVBL5, KFIS25XVBL6, KFIS25XVMS1, KFIS25XVMS10, KFIS25XVMS2, KFIS25XVMS4, KFIS25XVMS5, KFIS25XVMS6, KFIS25XVMS7, KFIS25XVMS8, KFIS25XVMS9, KFIS25XVWH1, KFIS25XVWH2, KFIS25XVWH3, KFIS25XVWH4, KFIS25XVWH5, KFIS25XVWH6, KFIS27CXBL0, KFIS27CXBL1, KFIS27CXBL2, KFIS27CXBL3, KFIS27CXMS0, KFIS27CXMS1, KFIS27CXMS2, KFIS27CXMS3, KFIS27CXMS4, KFIS27CXMS5, KFIS27CXMS6, KFIS27CXWH0, KFIS27CXWH1, KFIS27CXWH2, KFIS27CXWH3, KFXL25RYMS0, KFXL25RYMS1, KFXL25RYMS2, KFXL25RYMS4, KFXL25RYMS5, KFXL25RYMS6, KFXL25RYMS7, KFXL25RYMS8, KFXL25RYMS9, KFXL25RYMS10, KFXL25RYMS11, KFXL25RYMS12, KFXL25RYMS13, KFXL25RYMS14, KFXL25RYMS15, KFXL25RYMS16, KFXL25RYMS17, KFXL25RYMS18, KFXL25RYMS19, KFXL25RYMS20, KFXL25RYMS21, KFXL25RYMS22, KFXL25RYMS23, KFXL25RYMS24, KFXL25RYMS25, KFXL25RYMS26, KFXL25RYMS27, KFXL25RYMS28, KFXL25RYMS29, KFXL25RYMS30, KFXL25RYMS31, KFXL25RYMS32, KFXL25RYMS33, KFXL25RYMS34, KFXL25RYMS35, KFXL25RYMS36, KFXL25RYMS37, KFXL25RYMS38, KFXL25RYMS39, KFXL25RYMS40, KFXL25RYMS41, KFXL25RYMS42, KFXL25RYMS43, KFXL25RYMS44, KFXL25RYMS45, KFXL25RYMS46, KFXL25RYMS47, KFXL25RYMS48, KFXL25RYMS49, KFXL25RYMS50, KFXL25RYMS51, KFXL25RYMS52, KFXL25RYMS53, KFXL25RYMS54, KFXL25RYMS55, KFXL25RYMS56, KFXL25RYMS57, KFXL25RYMS58, KFXL25RYMS59, KFXL25RYMS60, KFXL25RYMS61, KFXL25RYMS62, KFXL25RYMS63, KFXL25RYMS64, KFXL25RYMS65, KFXL25RYMS66, KFXL25RYMS67, KFXL25RYMS68, KFXL25RYMS69, KFXL25RYMS70, KFXL25RYMS71, KFXL25RYMS72, KFXL25RYMS73, KFXL25RYMS74, KFXL25RYMS75, KFXL25RYMS76, KFXL25RYMS77, KFXL25RYMS78, KFXL25RYMS79, KFXL25RYMS80, KFXL25RYMS81, KFXL25RYMS82, KFXL25RYMS83, KFXL25RYMS84, KFXL25RYMS85, KFXL25RYMS86, KFXL25RYMS87, KFXL25RYMS88, KFXL25RYMS89, KFXL25RYMS90, KFXL25RYMS91, KFXL25RYMS92, KFXL25RYMS93, KFXL25RYMS94, KFXL25RYMS95, KFXL25RYMS96, KFXL25RYMS97, KFXL25RYMS98, KFXL25RYMS99, KFXL25RYMS100, KFXS25RYBLO, KFXS25RYBL1, KFXS25RYBL2, KFXS25RYBL4, KFXS25RYBL5, KFXS25RYMS0, KFXS25RYMS1, KFXS25RYMS2, KFXS25RYMS4, KFXS25RYMS5, KFXS25RYMS6, KFXS25RYMS7, KFXS25RYMS8, KFXS25RYMS9, KFXS25RYMS10, KFXS25RYMS11, KFXS25RYMS12, KFXS25RYMS13, KFXS25RYMS14, KFXS25RYMS15, KFXS25RYMS16, KFXS25RYMS17, KFXS25RYMS18, KFXS25RYMS19, KFXS25RYMS20, KFXS25RYMS21, KFXS25RYMS22, KFXS25RYMS23, KFXS25RYMS24, KFXS25RYMS25, KFXS25RYMS26, KFXS25RYMS27, KFXS25RYMS28, KFXS25RYMS29, KFXS25RYMS30, KFXS25RYMS31, KFXS25RYMS32, KFXS25RYMS33, KFXS25RYMS34, KFXS25RYMS35, KFXS25RYMS36, KFXS25RYMS37, KFXS25RYMS38, KFXS25RYMS39, KFXS25RYMS40, KFXS25RYMS41, KFXS25RYMS42, KFXS25RYMS43, KFXS25RYMS44, KFXS25RYMS45, KFXS25RYMS46, KFXS25RYMS47, KFXS25RYMS48, KFXS25RYMS49, KFXS25RYMS50, KFXS25RYMS51, KFXS25RYMS52, KFXS25RYMS53, KFXS25RYMS54, KFXS25RYMS55, KFXS25RYMS56, KFXS25RYMS57, KFXS25RYMS58, KFXS25RYMS59, KFXS25RYMS60, KFXS25RYMS61, KFXS25RYMS62, KFXS25RYMS63, KFXS25RYMS64, KFXS25RYMS65, KFXS25RYMS66, KFXS25RYMS67, KFXS25RYMS68, KFXS25RYMS69, KFXS25RYMS70, KFXS25RYMS71, KFXS25RYMS72, KFXS25RYMS73, KFXS25RYMS74, KFXS25RYMS75, KFXS25RYMS76, KFXS25RYMS77, KFXS25RYMS78, KFXS25RYMS79, KFXS25RYMS80, KFXS25RYMS81, KFXS25RYMS82, KFXS25RYMS83, KFXS25RYMS84, KFXS25RYMS85, KFXS25RYMS86, KFXS25RYMS87, KFXS25RYMS88, KFXS25RYMS89, KFXS25RYMS90, KFXS25RYMS91, KFXS25RYMS92, KFXS25RYMS93, KFXS25RYMS94, KFXS25RYMS95, KFXS25RYMS96, KFXS25RYMS97, KFXS25RYMS98, KFXS25RYMS99, KFXS25RYMS100, KRFC90100B2, KRFC90100B3, KRFC90100B4, KRFC90100B5, MB2216PUAW2, MBB1952HEB1, MBB1952HEW5, MBB1953WEB0, MBB1953WEB1, MBB1953WEB2, MBB1953WEW0, MBB1953WEW1, MBB1953WEW2, MBB1953XEB0, MBB1953XEB1, MBB1953XEW0, MBB1953XEW1, MBB1953XEW2, MBB1953XEW3, MBB1957VEB1, MBB1957VEB2, MBB1957VEW1,

# TECHNICAL SERVICE POINTER

## For Immediate Attention of Your Service Department

Technical Service Pointer #: W10632338

Refrigeration Products

Action Required: Informational/Mandatory

Release Date: August, 2013

MBB1957WEW2, MBB1957WEB0, MBB1957WEB1, MBB1957WEB2, MBB1957WEB3, MBB1957WEW0, MBB1957WEW1, MBB1957WEW2, MBB1957WEW3, MBF1952VEW1, MBF1953YEB0, MBF1953YEB2, MBF1953YEB3, MBF1953YEB4, MBF1953YEW0, MBF1953YEW2, MBF1953YEW3, MBF1953YEW4, MBF1956KEB2, MBF1956KEB3, MBF1956KEB4, MBF1956KEQ2, MBF1956KEQ3, MBF1956KEQ4, MBF1956KEW2, MBF1956KEW3, MBF1956KEW4, MBF1958WEB0, MBF1958XEB5, MBF1958XES5, MBF1958XEW5, MBF2256KEB2, MBF2256KEB3, MBF2256KEQ2, MBF2256KEQ3, MBF2256KEW2, MBF2256KEW3, MBF2258WEB0, MBF2258WEB1, MBF2258WES0, MBF2258WES1, MBF2258WES2, MBF2258WES3, MBF2258WEW0, MBF2258WEW1, MBF2258XEB0, MBF2258XEB1, MBF2258XEB3, MBF2258XEB4, MBF2258XEB5, MBF2258XEQ0, MBF2258XEQ1, MBF2258XEW0, MBF2258XEW1, MBF2258XEW3, MBF2258XEW4, MBF2258XEW5, MBF2556KEB3, MBF2556KEQ3, MBF2556KEW3, MBL1953XES3, MBL1956KES6, MBL1956KES7, MBL1957VES1, MBL1957VES2, MBL1957VES3, MBL1957VES4, MBL1957VES5, MBL1957WES0, MBL1957WES1, MBL1957WES2, MBL1957WES3, MBL2256KES3, MBL2256KES4, MBL2256KES6, MBL2258XES0, MBL2258XES1, MBL2258XES3, MBL2258XES4, MBL2258XES5, MBL2556KES4, MBL2556KES5, MBR1952KES3, MBR1953WES1, MBR1953WES2, MBR1953WES3, MBR1953WES4, MBR1953XES0, MBR1953XES1, MBR1953XES2, MBR1953XES3, MBR1953YES0, MBR1953YES2, MBR1953YES3, MBR1953YES4, MBR1956KES3, MBR1956KES4, MBR1956KES5, MBR1956KES6, MBR1956KES7, MBR1957VES1, MBR1957VES2, MBR1957VES3, MBR1957VES4, MBR1957VES5, MBR1957WES0, MBR1957WES1, MBR1957WES2, MBR1957WES3, MBR2256KES3, MBR2256KES4, MBR2256KES6, MBR2258XES0, MBR2258XES1, MBR2258XES3, MBR2258XES4, MBR2258XES5, MBR2556KES4, MBR2556KES5, MFC2061HEB4, MFC2061HEB5, MFC2061HEW4, MFC2061HEW5, MFC2061KES10, MFC2061KES14, MFC2061KES3, MFC2061KES4, MFC2061KES5, MFC2061KES6, MFC2061KES7, MFC2061KES8, MFC2061KES9, MFD2562VEA1, MFD2562VEA2, MFD2562VEB1, MFD2562VEB3, MFD2562VEB4, MFD2562VEB5, MFD2562VEB6, MFD2562VEB9, MFD2562VEM1, MFD2562VEM11, MFD2562VEM2, MFD2562VEM3, MFD2562VEM4, MFD2562VEM5, MFD2562VEM6, MFD2562VEM7, MFD2562VEM8, MFD2562VEM9, MFD2562VEW1, MFD2562VEW2, MFD2562VEW3, MFD2562VEW4, MFD2562VEW5, MFD2562VEW6, MFD2562VEW8, MFF2258VEA10, MFF2258VEA2, MFF2258VEB10, MFF2258VEB2, MFF2258VEB3, MFF2258VEB4, MFF2258VEB5, MFF2258VEB6, MFF2258VEB7, MFF2258VEB8, MFF2258VEM2, MFF2258VEM3, MFF2258VEM4, MFF2258VEM5, MFF2258VEM6, MFF2258VEM7, MFF2258VEM8, MFF2258VEM9, MFF2258VEW10, MFF2258VEW2, MFF2258VEW3, MFF2258VEW4, MFF2258VEW5, MFF2258VEW6, MFF2258VEW7, MFF2558VEA1, MFF2558VEA2, MFF2558VEB1, MFF2558VEB3, MFF2558VEB4, MFF2558VEB5, MFF2558VEB6, MFF2558VEB7, MFF2558VEB8, MFF2558VEM1, MFF2558VEM10, MFF2558VEM2, MFF2558VEM3, MFF2558VEM4, MFF2558VEM5, MFF2558VEM6, MFF2558VEM9, MFF2558VEQ1, MFF2558VEQ2, MFF2558VEW1, MFF2558VEW2, MFF2558VEW3, MFF2558VEW4, MFF2558VEW5, MFF2558VEW6, MFF2558VEW7, MFI2067AEB4, MFI2067AEB5, MFI2067AEQ4, MFI2067AES10, MFI2067AES11, MFI2067AES4, MFI2067AES5, MFI2067AES6, MFI2067AES7, MFI2067AES8, MFI2067AES9, MFI2067AEW4, MFI2269VEA1, MFI2269VEB1, MFI2269VEB2, MFI2269VEB3, MFI2269VEB4, MFI2269VEB5, MFI2269VEB6, MFI2269VEB7, MFI2269VEB8, MFI2269VEB9, MFI2269VEM1, MFI2269VEM11, MFI2269VEM2, MFI2269VEM3, MFI2269VEM4, MFI2269VEM5, MFI2269VEM6, MFI2269VEM7, MFI2269VEM8, MFI2269VEM9, MFI2269VEQ1, MFI2269VEQ2, MFI2269VEQ3, MFI2269VEQ4, MFI2269VEQ5, MFI2269VEQ7, MFI2269VEQ8, MFI2269VEW1, MFI2269VEW2, MFI2269VEW3, MFI2269VEW4, MFI2269VEW5, MFI2269VEW7, MFI2269VEW8, MFI2569VEA1, MFI2569VEA2, MFI2569VEB1, MFI2569VEB2, MFI2569VEB3, MFI2569VEB4, MFI2569VEM1, MFI2569VEM2, MFI2569VEM3, MFI2569VEM4, MFI2569VEQ1, MFI2569VEQ2, MFI2569VEW1, MFI2569VEW2, MFI2569YEB0, MFI2569YEB1, MFI2569YEB2, MFI2569YEM0, MFI2569YEM1, MFI2569YEM2, MFI2569YEW0, MFI2569YEW1, MFI2569YEW2, MFI2665XEB0, MFI2665XEB1, MFI2665XEB2, MFI2665XEB3, MFI2665XEB4, MFI2665XEB5, MFI2665XEB6, MFI2665XEB7, MFI2665XEM0, MFI2665XEM1, MFI2665XEM2, MFI2665XEM3, MFI2665XEM4, MFI2665XEM5, MFI2665XEM6, MFI2665XEM7, MFI2665XEM8, MFI2665XEW0, MFI2665XEW1, MFI2665XEW2, MFI2665XEW3, MFI2665XEW4, MFI2665XEW5, MFI2665XEW6, MFI2665XEW7, MFI2670XEB0, MFI2670XEB1, MFI2670XEB2, MFI2670XEB3, MFI2670XEB4, MFI2670XEB5, MFI2670XEB6, MFI2670XEB8, MFI2670XEB9, MFI2670XEM0, MFI2670XEM1, MFI2670XEM10, MFI2670XEM2, MFI2670XEM3, MFI2670XEM4, MFI2670XEM5, MFI2670XEM6, MFI2670XEM7, MFI2670XEM9, MFI2670XEW0, MFI2670XEW1, MFI2670XEW2, MFI2670XEW3, MFI2670XEW4, MFI2670XEW5, MFI2670XEW6, MFI2670XEW8, MFI2670XEW9, MFT2771WEB0, MFT2771WEB1, MFT2771WEM0, MFT2771WEM1, MFT2771WEM2, MFT2771WEM3, MFT2771WEW0, MFT2771WEW1, MFT2771XEB0, MFT2771XEB1, MFT2771XEM0, MFT2771XEM1, MFT2771XEW0, MFT2771XEW1, MFX2570AEB0, MFX2570AEB3, MFX2570AEB4, MFX2570AEB5, MFX2570AEM0, MFX2570AEM3, MFX2570AEM4, MFX2570AEM5, MFX2570AEW0, MFX2570AEW3, MFX2570AEW4, MFX2570AEW5, MFX2570XEB0, MFX2571XEB0, MFX2571XEB1, WRX735SDBM00